

# Wyandot County Resource Directory



Compiled by the

## Wyandot County Health Alliance

Family & Children First Council  
Firelands Counseling & Recovery Services  
First Citizens National Bank  
Hospice of Wyandot County  
Mental Health & Recovery Services Board  
United Way of Wyandot County  
Upper Sandusky Chamber of Commerce  
Waist Line Risk Solutions  
Wyandot County Board of DD  
Wyandot County Health Department  
Wyandot County WIC  
Wyandot County Job & Family Services  
Wyandot County Office of Economic Development  
Wyandot Memorial Hospital

Revised: 2016

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**911/Emergencies** 

**Police Departments – 911 or**

419-396-7678 **Carey**

419-927-5412 **Sycamore**

419-294-2324 **Upper Sandusky**

**Fire Departments – 911 or**

419-396-7400 **Carey**

740-496-4242 **Harpster**

419-981-5005 **McCutchenville**

740-482-2475 **Nevada**

419-927-2900 **Sycamore**

419-294-3322 **Upper Sandusky**

419-294-2362 **Wharton**

911 or 419-294-2362 **Wyandot County EMS**

419-294-2362 **Wyandot County Sheriff**

1-800-222-1222 **Poison Control**

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## Adult Education / GED Preparation

120 E. Johnson St., Upper Sandusky, OH 43351

**PH:** 419-294-4977 x235 **FAX:** 419-294-6419

winesm@mtc.edu

**Hours:** Tuesday – Thursday 9:00 am – 12:00 pm

Tuesday & Thursday 6:00 pm – 8:30 pm

**Services:** GED, education on reading, writing, math and life skills. Use TABE Assessment. Mostly individualized with some small group classroom available. Clients must be 18 years old. Will accept 16-17 year olds with school withdrawal form.

## Al Anon

**PH:** 800-344-2666

**Fee:** Free

**Services:** Support for families affected by alcohol and drug abuse. Call for local meeting time and place.

## Alcoholic Anonymous (AA)

197 E. Center St., Marion, OH 43302

**PH:** 740-387-5546

**Services:** Support for individuals struggling with addiction. Open and closed discussions available. Call for local meeting time and place.

## American Red Cross

125 Fair Street, Findlay, OH 45840

**PH:** 419-422-9322 **FAX:** 419-422-1060

Emergency after hours call Sheriff's Depart: 419-294-2362

**Disaster Program Manager:** Catherine Reed,

Office 419-227-5121, Cell 567-825-3349

**Community Volunteer Leader:** Joanne Gilmore,

Home 419-209-9834, Cell Phone 419-819-9772

**Services:** Emergency services for disasters, and emergencies. Health & Safety, CPR and First Aid trainings. Blood Services, and swimming classes.

**Wyandot County Board of Developmental Disabilities/  
Angeline School and Angeline Industries**



11028 CH 44, Upper Sandusky, OH 43351

**PH:** 419-294-4901 / 419-294-2054

**Email:** [admin@angeline.com](mailto:admin@angeline.com)

**Web:** [www.angeline.com](http://www.angeline.com)

**Hours:** Monday – Friday 8:00 am – 4:00 pm

**Services:** Providing as well as facilitating services to Wyandot County children and adults with developmental disabilities and their families. Early Intervention, Special Education Preschool, High School MH/Transition Class, Adult Vocational/Employment Services, Adult Habilitation/Socialization Services, Transportation, Family Support/Family Resources, Special Olympics/Other Recreation, Supported Living, Medicaid Home & Community-Based Services.

**Boy Scouts of America**

**PH:** 740-389-4615

Chad.schnitzler@scouting.org [www.bsa-heartofohio.org](http://www.bsa-heartofohio.org)

**Services:** Programs and services for boys in 1<sup>st</sup> grade through age 18. Character building and hands on programs for minimal cost.

**Carey Clothing Center** (Geschwind Consignment Co.)

301 Ogg St., Carey, OH 43316 (Old Essex Bldg.)

**PH:** 419-396-7668

**Hours:** Second Saturday 8:00 am – 3:00 pm

**Fee:** suggested \$1 - \$2 per bag

**Services:** Used clothing for all ages along with some bedding, books, small kitchen appliances, etc. Accepts donations. Can help in emergency situations.



**Carey Clothing Closet** 

229 E. Findlay St., Carey, OH 43316  
(Memorial United Methodist Church)

**PH:** 419-396-6188

**Hours:** Wednesday 1:30 pm - 4:00 pm to help clients  
10:00 am to 12:00 pm to accept donations

**Services:** All sizes and seasons of clothing at no cost.

**Carey Ecumenical Charities** 

229 E. Findlay St., P.O. Box 152, Carey, OH 43316

**PH:** 419-396-6670

**Hours:** Wednesday 1:30 pm – 3:00 pm

**Services:** Possible last resort for assistance.

**Carey Food Pantry** 

229 E. Findlay St., Carey, OH 43316  
(Memorial United Methodist Church)

**PH:** 419-396-6188

**Hours:** Wednesday 1:30 pm - 4:00 pm to help clients  
10:00 am - 12:00 pm to accept donations

**Services:** Provides food for Carey School District residents.

**CASA (Court Appointed Special Advocate)** 

137 S. Sandusky Ave., Rear, Upper Sandusky, OH 43351

**PH:** 419-209-1442 **FAX:** 419-209-1443

**Email:** casawyan@att.net

<http://casaofssw.web.officelive.com>

**Services:** Provides Guardian Ad Litem services to abused, neglected, and dependent children on behalf of the Juvenile Courts.

**Child Support Enforcement Agency (CSEA)** 

120 E. Johnson St., Upper Sandusky, OH 43351

**PH:** 419-294-5122 **FAX:** 419-294-6419

**Hours:** Monday – Friday 8:00 am – 4:00 pm

**Services:** Establishment of parentage, establishment and modification of child support orders and medical support orders, location of non-custodial parents or alleged fathers, enforcement of support orders, collection and disbursement of support payments, and any other actions appropriate to support enforcement.

**Children’s Dental Clinic** 

555 S. Eighteenth St., Columbus, OH 43205.


**PH:** 614-722-5650 **FAX:** 614-722-6791

**Hours:** Monday – Thursday 8:30 am – 9:00 pm,  
Friday 8-11, 1-2:30, Saturday 9-1

**ER Hours:** Monday – Friday 9:00-11:00 am and 1:00-3:00 pm,

**Services:** Serves infants and children. Accepts Medicaid.

Located at Children’s Hospital, Out Patient Center on second floor.

**Children’s Services (Wyandot County)** 

120 E. Johnson St., Upper Sandusky, OH 43351

**PH:** 419-294-4977 x1

After hours call the Sheriff’s Department at 419-294-2362

**Hours:** Monday – Friday 8:00 am – 4:00 pm

**Services:** Takes reports on child abuse and neglect, provides information on parenting, child abuse, and neglect, and performs protective services, foster care programs, and adoptions.

## **Christian Food Center**

212 W. Wyandot Ave., Upper Sandusky, OH 43351

**PH:** 419-209-6736

**Services:** Receives food Wednesdays 11:45 am - 2:00 pm. Distributes food Thursdays 1:00 pm - 3:00 pm to Wyandot County residents except people with a Carey address (who should contact Carey Food Pantry). Will give three-day food supply for 3 meals each day. Anyone receiving food stamps needs a referral from Job & Family Services. Can get food once every two months.

## **City Mission of Findlay**

510 W. Main Cross, Findlay, OH 45840

**PH:** 419-423-9151

[www.findlaymission.org](http://www.findlaymission.org)

**Services:** New Life Directions Program (NLDP) helps men with addiction problems through a biblical approach by providing shelter, food, and training. New Beginning Program (NBP) provides a safe Christian environment and offers spiritual direction, shelter, meals, clothing, and health care products to help women learn to live independently.

## **Community Action Commission (HHWP)**



559 S. Warpole St., Upper Sandusky, OH 43351

**PH:** 419-209-0715 or 419-423-3755 **Fax:** 419-423-4115

**Toll Free:** 800-423-4304

[www.hhwpcac.org](http://www.hhwpcac.org)

**Hours:** 8:00 a.m. – 4:30 p.m.

**Services Provided:**

**-Emergency and Regular Home Energy Assistance Programs (HEAP):** provides financial assistance for electric, gas, or bulk fuel bills. Provides cooling assistance in the summer.

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**-Life Skills Individual Development Accounts (IDA):** Clients open saving accounts dedicated to purchasing a house, obtaining education or training, or starting a small business. Savings are matched by the CAC at a 2:1 rate, after required training is completed.

**-Case Management:** Caseworkers assist individuals and families facing financial difficulties and provide financial literacy services, credit repair, and budgeting assistance.

**-Support Services:** provides financial assistance in emergency situations for such things as rent/mortgage payments, utilities, prescriptions, and other emergency needs.

**-Small Business Development:** provides business training, financial assistance, and ongoing technical support for persons wishing to start or expand a small business.

**-Weatherization:** provides home weatherization services including insulation, window/door repair, heating system repair/replacement, and education on ways to reduce energy use.

**-Head Start:** a no-cost, comprehensive developmental program for preschool children in a classroom setting.

**-Ohio Benefit Bank:** a web-based, counselor-assisted program that simplifies and centralizes the process of applying for many state and federal benefits for low and moderate-income individuals and families. Provides help with EITC tax returns.

**-Homelessness Prevention & Rapid Re-Housing:** provides financial assistance and services to prevent individuals and families from becoming homeless or assist those who are experiencing homelessness to be quickly re-housed and stabilized.

**Consumer Credit Counseling Service** 

1941 Carlin Ave., Findlay, OH 45840

**PH:** 419-425-5320 / 877-287-2227 **Fax:** 419-425-1121

**Hours:** Monday – Wednesday and Friday 8:00 am - 5:00 pm  
Thursday 10:00 am - 7:00 pm

**(Continued on next page)**

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**Fee:** \$25.00 fee if you decide to become a client

Member of the National Foundation of Consumer Credit.

**Services:** Debt Management Program: negotiate directly with client's creditors to set up repayment plan. Budget Counseling: help clients establish a realistic monthly income and expense plan. Referrals: refer clients to agencies or legal counsel when appropriate. Education: help clients, when appropriate, to understand their budget.

**Council on Aging** 

127 S. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-5733 **FAX:** 419-294-6431

**Hours:** Monday – Friday 8:30am – 3:30pm

[wyandotseniors@woh.rr.com](mailto:wyandotseniors@woh.rr.com) [www.wyandotseniors.com](http://www.wyandotseniors.com)

**Services:** In-home services and transportation are offered. Home delivered and congregate meals, homemaker services, socialization activities (i.e. bus trips, Euchre, Bingo), exercise group, Senior Citizen day at Fair, and monthly out of town shopping trips. It is for ages 60+. Meals are served five days a week at the Council on Aging, Carey, and Sycamore (need a 24 hour reservation).

**Credit Report** 

**PH:** 877-322-8228

[www.freecreditreport.com](http://www.freecreditreport.com)

**Dental Center of NW Ohio (Findlay Smiles)** 

1800 N. Blanchard St., Suite 122, Findlay, OH 45840

**PH:** 419-422-7664 **FAX:** 419-422-7665

**Hours:** Monday – Friday 8:00 am – 4:30 pm

**Fee:** Medicaid or qualifying income.

**Services:** Services for adults and children. Provides routine checkups, restorative procedures, and dentures. The clinic is staffed with professional dentists, hygienists, and assistants. Must have an appointment.

**Educational Service Center** 

**PH:** 419-294-4901 / 419-448-5079

Operated through the Department of Development Disabilities  
- Ask for Heather Justen

**Hours:** Monday – Friday 8:00 am – 4:00 pm

**Fee:** Free

**Services:** Monthly play-based screenings to test children ages 3-5 with suspected disability. Provides speech/language, physical therapy, occupational therapy, and vision and hearing services for qualifying children.

**Fairhaven Community** 

850 Marseilles Ave., Upper Sandusky, OH 43351

**PH:** 419-294-4973 / 877-205-0018

**FAX:** 419-294-4975

[www.unitedchurchhomes.org/fairhaven-community](http://www.unitedchurchhomes.org/fairhaven-community)

**Services:** Skilled nursing and rehab, assisted living, VA contract, independent apartments, Alzheimer-Dementia support groups, and case management.

**Family & Children First Council** 

137D S. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-6438 **FAX:** 419-209-0192

**Hours:** Monday – Friday 8:30 am – 4:30 pm

**Services:** Referral and coordination of programs & services that serve families & children of Wyandot County.

### **Family Planning Clinic**

127A S. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-3852 [whealthdept@co.wyandot.oh.us](mailto:whealthdept@co.wyandot.oh.us)

**Fee:** Medicaid and Insurance accepted. Sliding fee scale according to income.

**Services:** Confidential services for STD testing and treatment, HIV counseling and testing, education, pregnancy testing, PAP testing, contraceptives including IUD's and Nexplanon and complete physical exams. Clinics held on Thursdays, hours vary, call for appointment.

### **Firelands Counseling & Recovery Services of Wy. Co.**

97 Houpt Dr. Suite W, Upper Sandusky, OH 43351

Director, Dr. Michelle Clinger, [ClingeM@Firelands.com](mailto:ClingeM@Firelands.com)

**PH:** 419-294-4388 **FAX:** 419-294-5788

**Hours:** Mon. 11:00 am – 8:00 pm Tues. – Fri. 8:00 am – 5:00 pm

**Services:** Provides mental health services: individual, children, adolescent, adult, family, and marital counseling, chemical dependency counseling, case management for severely mentally ill, psychiatric service and med-management (mental health groups as needed) and addiction services (individual and group counseling for adolescents and adults). Alcohol and drug assessment, treatment, prevention and supportive services.

### **First Step (Family Violence Intervention Center)**

PO Box 1103, Fostoria, OH 44830

**PH:** 419-435-7300 **FAX:** 419-435-5510

**24 Hour Crisis Line:** 800-466-6228

**Hours:** Monday – Friday 9:00 am – 5:00 pm

[www.firststepweb.org](http://www.firststepweb.org)

**Services:** Support, education, counseling, legal advocacy, case management, community education, and volunteer training for both outreach and shelter clients. Provides temporary shelter for adult females and males and their children (up to age 17) who have no other safe place to stay.

## **Forest & Wharton Community Food Pantry**

Forest United Methodist Church,  
111 E. Dixon St., Forest, OH 45843

**PH:** 419-273-3148

**Hours:** Fourth Monday of each month 1:00 pm – 3:00 pm

**Services:** Food Boxes for Wharton and Forest residents only.  
Must have a referral from LOVE, INC. – 419-674-4651

## **Free Community Meals**

**Hours:** Tuesdays 5-6pm

(St. Paul Lutheran Church)

**Hours:** Wednesday 6:00-7:00 pm

(John Stewart United Methodist, 130 W. Johnson St.)

**Hours:** The last Wednesday of the month 4:30-6:00pm

(Nevada United Methodist Church)

**Hours:** Thursdays 11:30-1:30pm lunch

(Open Door Resource Center)

**Hours:** Thursdays 4:30-5:30pm

(Trinity Evangelical United Methodist Church)

**Services:** Free hot meals available to all regardless of income  
or situation.

## **Girl Scouts of Ohio Heartland**

1713 Marion-Mt. Gilead Rd., Ste. 208,  
Marion, OH 43302

**PH:** 740-389-2528 **FAX:** 740-389-2876

**Hours:** Monday – Friday 8:30 am – 4:30 pm

**Fee:** \$12 per year

[www.gsoh.org](http://www.gsoh.org)

**Services:** Activities for girls age 5-17. Call for more information.

## **Guiding Grace Clothing Closet**

110 N. Main Street, Nevada, OH 44849

**PH:** 740-482-2830

**Hours:** Wed. 4-6pm, Saturday 9am-12pm

**Fee:** Free

**Services:** Used clothing for all ages. Accepts donations.



## Habitat for Humanity

370 E. Mark St., Marion, OH 43302

**PH:** 740-383-2007 **FAX:** 740-387-0284

**Hours:** By appointment only

[www.habitatmarion.org](http://www.habitatmarion.org)

**Services:** Builds decent, low-cost housing and sells to low-income individuals or qualifying families on a no-interest loan basis. Volunteers interested in helping to build are welcome to call.

## Head Start Family Service Coordinator

### Head Start Office Location:

559 S. Warpole St., Upper Sandusky, OH 43351

**PH:** 419-423-3755

**Hours:** Monday – Friday 8:00 am – 4:30 pm

at\_headstart@sbcglobal.net (Upper)

danawellyhs@sbcglobal.net (Carey)

**Services:** Provides support to Head Start families. Head Start provides children age 3-kindergarten a no-cost preschool with emphasis on education, health, nutrition, socialization, and family involvement.

## HEAP (Home Energy Assistance Program)

559 S. Warpole St., Upper Sandusky, OH 43351

**PH:** 419-209-0716 / 1-800-423-4304

**Hours:** Tues & Thurs 8:00 am – 4:30 pm by apt. only

(See Community Acton Commission, Page 9)

## Heart of Ohio Mentoring

(formally Big Brothers/Big Sisters) 

790 Kenton Ave, Marion, OH 43302

**PH:** 740-386-6008 **FAX:** 740-386-6821

**Hours:** Monday – Friday 8:00 am – 5:00 pm

**Services:** Adult Mentors matched with qualified children (usually ages 6-14) in need of mentoring. School-based mentoring available as well as other programs designed for elementary students through grandparents.

## Help Me Grow

137D S. Sandusky Ave, Upper Sandusky, OH 43351

**PH:** 419-294-6408 **FAX:** 419-209-0192

**Email:** [wycmhmg@sbcglobal.net](mailto:wycmhmg@sbcglobal.net)

**Services:** Information, education, and developmental screening for families from birth-3 year old children.

**Home Visiting:** Wyandot County Public Health 419-294-3852

## Hope Line

**PH:** 1-800-442-4673 (HOPE)

**Hours:** 24 hours a day, 7 days a week

**Fee:** Free

**Services:** Crisis intervention and emergency counseling for anyone experiencing problems or a crisis (for depression).

## Hospice of Wyandot County

105 Houpt Drive, Upper Sandusky, OH 43351

**PH:** 419-294-5787 **FAX:** 419-294-4721

**email:** [hospicewyco@sbcglobal.net](mailto:hospicewyco@sbcglobal.net)

**web:** [www.hospiceofwyandotcounty.org](http://www.hospiceofwyandotcounty.org)

**Hours:** Monday – Friday 8:00 am – 4:30 pm (On call 24/7)

**Fee:** Medicare, Medicaid, Insurance and community support; No Wyandot County resident is turned away or receives a bill from us!

**Services:** Provides quality of life care and grief support to patients and families in Wyandot County with a terminal illness who reside at home, in a local skilled nursing or assisted living facility.

**Community Resources:** Advanced care planning, Veteran's support, Grief support meetings and resources.

## IDA Individual Development Accounts

**PH:** 419-423-3755 / 1-800-423-4304

(See Community Action Commission, Page 9)



## Job & Family Services

120 E. Johnson St., Upper Sandusky, OH 43351

**PH:** 419-294-4977 **FAX:** 419-294-3501

**Hours:** Monday – Friday 8:00 am – 4:00

**PM Services:** Over 40 different programs each containing their own income and resource limitations.

**Programs include:** Temporary Assistance to Needy Families, Child Support Enforcement Agency, Children’s Services, adoption, Adult Protective Services, Food Stamps, public assistance, emergency assistance, and Green Thumb.

**Financial assistance** to families in paying for daycare. Has a list of licensed daycare providers.

Healthy Start/Healthy Families/Medicaid, (insurance). - Wyandot County Job & Training Center offers job search, counseling and training activities (i.e. resumes, job leads) as well as help providing job opportunities and

Unemployment Compensation for the unemployed.

Resource Room available to public offers hi-speed internet, fax, and long distance.

WIA Program offers classes to help find a job or assistance in paying for training in high demand fields.

## La Leche League

Bucyrus, OH 44820

**PH:** 419-562-8850

LLLcharmaine1986@hotmail.com

[www.lloho.org/groups/crawford.html](http://www.lloho.org/groups/crawford.html)

**Services:** Educational and Support Services for mothers planning to or currently breast feeding. Monthly meetings on 2<sup>nd</sup> Tuesday at the Bucyrus Public Library.

## Legal Aid of Western Ohio

1800 N. Blanchard St., Findlay, OH 45840

**PH:** 877-894-4599 **Fax:** 419-334-9148

**Hours:** Monday – Friday 9:00 am – 5:00 pm

Apply online anytime at: [www.legalaidline.org](http://www.legalaidline.org)

**Services:** Civil Law representation focusing on assistance to domestic violence victims, people with housing problems, disabled individuals and senior citizens.

## Liberty Freedom Center



1393 E. Wyandot Ave., Upper Sandusky, OH 43351

(Liberty Family Center Church)

**PH:** 419-310-1309

info@libertyfreedomcenter.com

[www.libertyfreedomcenter.com](http://www.libertyfreedomcenter.com)

**Services:** Commodities distributed 2<sup>nd</sup> Monday 12:00-1:30.

Food & Clothing Pantry 3<sup>rd</sup> Sunday 2:00-4:00. Food boxes available to Seniors.

## Marseilles UMC Food Pantry

20273 Walnut St., Upper Sandusky, OH 43351

**PH:** 740-499-3712

## Mental Health & Recovery Services Board of Seneca, Sandusky and Wyandot Counties

1200 N. State Rt. 53, Tiffin, OH 44883

**PH:** 419-448-0640

**Hours:** Monday-Friday 8am-4:30pm

**Services:** Planning, evaluating and monitoring of mental health and addiction services. Provides information on resources to prevent, treat and support recovery on mental health and addiction issues.

## **Merry Go Round** 🟩

2831 Co. Rd. 26, McCutchenville, OH 44844

**PH:** 419-981-2182

**Hours:** M & F, 12-6pm, T & TH, 4-8pm, Sat, 10am-3pm

**Services:** Gently used children's clothing at reasonable prices.

## **Metropolitan Housing** 🏠

(Contact either Hancock or Marion County as wait lists vary)

**Marion:** 117 North Greenwood, Suite 12, Marion OH

43301 **PH:** 740-383- 5680

[www.affordablehousingonline.com](http://www.affordablehousingonline.com)

**Hancock:** The Family Center

1800 N. Blanchard Street, Suite 114, Findlay OH 45840

**PH:** 419-424-7848 **FAX:** 419-424-7831

hmhamain@hancockmetro.com

[www.hancockmetro.com](http://www.hancockmetro.com)

**Hours:** Thursday and Fridays only with appointment

**Services:** Rental Housing Assistance and Section 8. Affordable apartment listings.

## **MOPS (Mothers of Preschoolers)** 👩👧

108 Malabar Dr., Upper Sandusky, OH 43351

(Trinity Evangelical Church)

**PH:** 419-294-1535

**Hours:** 2<sup>nd</sup> & 4<sup>th</sup> Tuesday 9:00 am -11:00 am

**Fee:** Small yearly fee

**Services:** Group for all moms expecting – preschool age.

Provides friendship, creative activities, discussions, encouragement, and advice.

**NAMI (National Alliance on Mental Illness)**



428 Croghan St., Fremont, OH 43420

**PH:** 888-582-8889 **FAX:** 419-334-8021

information@namissw.org

[www.namissw.org](http://www.namissw.org)

**Services:** Support group for families, friends and those afflicted with a mental illness and chemical dependency. Serves Seneca, Sandusky, & Wyandot.

**Ohio Northern University Legal Clinic**



306 North Main St., Lima OH 45801

**PH:** 419-227-0061

**Hours:** Monday – Friday 8:00 am – 4:30 pm

**Services:** Legal representation in civil matters (domestic, probate, social security claims, consumer, government benefits) for families below 125% of the poverty level. No attorney fees, clients only pay cost of litigation.

**Ohio Rehabilitation Commission**



2281 Village Mall Dr., Suite A, Mansfield, OH

44906 **PH:** 800-354-6271 **FAX:** 419-747-

3008 **Services Provided:**

**Bureau of Service for the Visually Impaired (BSVI)**

Assists Ohioans who are blind or have a visual Impairment.

**Bureau of Vocational Rehabilitation (BVR)** assists individuals with physical, mental, and emotional disabilities through vocational rehabilitation and other services.

## **Bureau of Disability Determination (BDD),**



ORSC/Crosswoods,

400 E. Campus View Blvd.,

Columbus, OH 43235 (1-800-282-4536).

**BDD** determines medical eligibility for Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI).

**RSC** helps people with disabilities prepare for careers. Services could include evaluation, counseling and guidance, training, treatment and job placement assistance. Need medical documentation to prove disability.



## **Open Arms Council on Domestic Violence**

PO Box 496, Findlay, OH 45839

**PH:** 419-420-9261

**24 Hour Crisis Line:** 419-422-4766

[www.openarmsfindlay.com](http://www.openarmsfindlay.com)

**Services:** Services are provided to anyone affected by domestic violence and sexual assault through: crisis intervention, shelter, support groups for victims, individual outreach, court advocacy, education and prevention presentations, information and referral, supervised visitation and exchanges, and batterers' intervention program for offenders.

**Fees:** all programs are free of charge, except the visitation and exchange programs and the batterer's intervention program. A sliding scale fee is available.

## **Open Door Resource Center**



212 W. Wyandot Ave., Mailing address PO Box 245

Upper Sandusky, OH 43351

**PH:** 419-209-6736 **FAX:** 419- 209-9019

**Hours:** Tuesday & Thursday 9:00 am – 4:00 pm (closed 12-1)

Financial class Thursdays 12-1.

Community meal Thursdays 11:30-1:30 pm

Knowledge Rocks! Free tutoring Monday & Wednesday after school

Getting Ahead classes are offered 4 + times per year

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[info@opendoorcenter.us](mailto:info@opendoorcenter.us)

[www.opendoorohio.org](http://www.opendoorohio.org)

[www.facebook.com/youropendoor](https://www.facebook.com/youropendoor)

**Services:** Faith based organization offering financial assistance, resources, referrals, and advocacy for Wyandot County residents with emergency needs such as rent, utilities, gasoline, groceries, prescriptions, etc. Verification and qualifications apply. Also provides assistance in developing a budget and future plan. Free tutoring for Upper Sandusky and St. Peter's school students. Provides donated furniture, appliances, and misc. household items as available and as qualify.

### **OSU Dental Clinic**

305 W. Twelfth Ave., Columbus, OH 43218

**PH:** 614-292-1472 **FAX:** 614-247-8233

For Emergencies call 614-292-2751

**Hours:** Monday – Friday 7:30 am – 4:30 pm

**Services:** Dental services for adults and children. Will take Medicaid. You must have an appointment. Walk-In Emergency Dental Clinic for toothaches.

### **OSU Extension**

109 S. Sandusky Ave., Room 16, Upper Sandusky, OH 43351

**PH:** 419-294-4931 **FAX:** 419-294-6415

**Hours:** Monday – Friday 8:30 – 4:30pm

Tschanen.7@osu.edu

<http://wyandot.osu.edu>

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**Services:** Your link to educational resources from the Ohio State University. Local programming includes the areas of *Agriculture and Natural Resources* (includes but is not limited to crops, insects, livestock, and horticulture), *Community Development* (includes the Leadership Wyandot County Program and Business Retention and Expansion), *4-H Youth Development* (traditional, Cloverbud, and in-school subject-matter clubs, as well as youth at risk programs such as: Car teens and Prom Night Docu/Drama, also includes 4-H camp and Cloverbud day), and *Family and Consumer Sciences* (includes parenting classes, family nutrition program, food preservation, stress management, budgeting, youth cooking, and many others).

**Parent Mentor for Special Education** 

444 S. Eighth St., Upper Sandusky, OH  
43351 **PH:** 419-294-3445

**Services:** An advocate for families and children with disabilities. Serves preschool through high school at Angeline, Carey, Mohawk, and Upper Sandusky

**Planned Parenthood** 

152 W. Central Ave., Delaware, OH 43015  
**PH:** 740-369-1766 **FAX:** 740-369-6276

**Hours:** Wednesdays 11:00 am – 5:00 pm and Friday 8am – 2pm (by appointment only)

**Services:** Annual exams with cervical and breast cancer screening; all methods of birth control; STI screening and treatment for women and men; anonymous HIV counseling and testing at no charge; pregnancy screening; emergency contraceptive; colonoscopy and cryotherapy. Services available on a sliding fee scale and are available regardless of ability to pay.

## Poison Control

1-800-222-1222

[www.aapcc.org](http://www.aapcc.org)

National phone number available 24 hours a day to call to find out what to do in case of an accidental poisoning emergency. May help reduce costly emergency room visits.

## Practically Perfect

104 S. Sandusky St., Upper Sandusky, OH 43351

**PH:** 419-209-0152 beckie@practicallyperfectresale.com

**Hours:** Check Website [www.practicallyperfectresale.com](http://www.practicallyperfectresale.com)

**Services:** Gently used, name brand clothing at reasonable prices. Buys, sells, and consigns children, teen, and maternity clothing.

## Prenatal Classes

Wyandot Memorial Hospital

**PH:** 419-294-4991

**Services:** Educational classes for pregnant women.

## Rape Crisis Line

**PH:** 800-656-4673 (1-877-867-7273 crime victim services)

**Fee:** Free

**Services:** 24 hours a day, 7 days a week crisis line.

## Salvation Army

Located @ Open Door Resource Center

212 W. Wyandot Ave. PO Box 245 Upper Sandusky, OH 43351

**PH:** 419-209-6736 Tuesday & Thursday by appointment

**Services:** Offers gasoline, food vouchers, lodging, help towards rent and utilities, and will help with some prescriptions if cost is not too high. Will help Wyandot County residents once a year. Eligibility is based on need. Provides assistance to individuals and families affected by disaster.

**Small Business Development**   
**(Microenterprise Development)**

**PH:** 419-423-3755 / 1-800-423-4304

(See Community Action Commission, Page 9)

**Social Security Administration** 

1720 E. Melrose Ave., Findlay, OH 45840

**PH:** 419-423-9373 / 1-800-772-1213 **Fax:** 419-423-0221

**Hours:** Monday – Friday 9:00 am – 4:00 pm, only until noon on Wednesdays

[www.ssa.gov](http://www.ssa.gov) (forms)

**Services:** Social Security, Medicare, Supplemental Security Income, Social Security Cards.

**Sycamore Community Food Pantry** 

Sycamore UCC Basement

300 S. Sycamore Ave., Sycamore, OH 44882

**PH:** 419-927-9707

**Teen Clinic – Health Department** 

127A S. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-3852

[wchealthdept@co.wyandot.oh.us](mailto:wchealthdept@co.wyandot.oh.us)

**Services:** Physical Examinations: Routine and Required-School, Sports, Work, Insurance, etc.; Immunizations; Appointments available on Thursdays, times vary, call for fee.



### Turning Point

**PH:** 800-232-6505 **FAX:** 740-382-6554  
**Hours:** 8:00 am - 5:00 pm (phones open 24 hours) pburnside@turningpoint6.org  
[www.turningpoint6.com](http://www.turningpoint6.com)

**Services:** Provides support and shelter for victims of domestic violence (either physically or emotionally) and their children. Offers individual and group counseling for residents, legal advocacy, employment, education and housing assistance. Non-resident support groups available.



### Urgent Care-WMH

885 N. Sandusky Ave., Upper Sandusky, OH 43351  
419-294-4991 ext.2126  
**Hours:** Monday-Friday 1-7pm and Saturday 8am-noon



### USDA Rural Development

7868 CR 140, Ste D, Findlay, OH 45840  
**PH:** 419-422-0242  
**Hours:** Monday – Friday 8:00 am – 4:30 pm  
**Services:** Home repair loans and grants for low income individuals.



### Veterans Services

129 S. Sandusky Avenue, Upper Sandusky, OH 43351  
**PH:** 419-294-2045  
**Hours:** 8am-4pm  
**Services:** Helps with veteran’s assistance claims and offers financial assistance to veterans in need.



**Victim Assistance of Wyandot County**  
137 S. Sandusky Ave., Upper Sandusky, OH 43351  
**PH:** 419-294-9900  
marnielou04@yahoo.com  
**Services:** Free assistance to victims of crime.



## Voice of Hope

134 E. Wyandot Ave., Upper Sandusky, OH 43351

**PH:** 419-294-2273 **FAX:** 419-294-

1977 **24 Hour Hotline:** 866-294-2272

<http://www.yourpregnancyoptions.org>

[anye@hwwpcac.com](mailto:anye@hwwpcac.com)

**Services:** Offering counseling and support groups, free pregnancy tests, information on pregnancy, STD's and infections, alternatives to abortion, abortion risks, adoption options, abstinence, confidential peer-counseling, referrals for medical care, social services and adoption, maternity clothing and baby items (up to 3T), encouragement and support for post abortion women and pregnancy loss, speakers organizations and events. Earn While You Learn free prenatal and parenting education program, allows you to earn free items for you and your baby.

## Waist Line Risk Solutions

**Marjorie Kimmel**

P. O. Box 98, Upper Sandusky, OH 43351

**PH:** 419-294-8417

[Margie@MargieKimmel.com](mailto:Margie@MargieKimmel.com)



## Weatherization

419-423-3755 / 1-800-423-4304

(See Community Action Commission, Page 9)

## WIC

127 A S. Sandusky, Upper Sandusky, OH 43351

**PH:** 419-294-3341 **FAX:** 419-294-6424

**Hours:** Tuesday – Thursday 8:30 am – 4:30 pm **Email:** [wic@co.wyandot.oh.us](mailto:wic@co.wyandot.oh.us)

[www.wyandothealth.com](http://www.wyandothealth.com)

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**Services:** For pregnant, breastfeeding, postpartum women and children up to 5 years old who meet the income guidelines to receive nutrition education, supplemental foods and infant formula. Offers a breastfeeding support group the first Tues. of every month at 11am.

**Wyandot Counseling Associates**



102 S. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-1212 **FAX:** 419-294-6336

**Hours:** Monday - Friday 9:00 am – 6:00 pm

**Services:** Provides mental health and chemical dependency counseling services on fee-for-service basis. Marriage/family/parenting issues, mental health (depression, anxiety and stress) and chemical dependency are some of the services offered.

**Wyandot County Health Department**



127A S. Sandusky, Upper Sandusky, OH 43351

**PH:** 419-294-3852

[www.wyandothealth.com](http://www.wyandothealth.com)

**Hours:** Tues. – Fri. 8:30 am - 4:30 pm, Mon. 8:30 am – 6:00 pm

**Services:** Offers Immunization Clinics, Blood Lead Testing, Family Planning, School Nursing, BCMH (Bureau for Children with Medical Handicaps- can help with some medical bills), Family Planning Clinic, Breast and Cervical Cancer Program, Teen and Family Clinic, Reduced Car Seat Program, HIV Counseling and Testing Site. Some programs are open to out of county residents. Medicaid and most insurances accepted, sliding fee scale income guidelines for various services and donations accepted.

**Wyandot County Home Health Agency** 

210 N. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-3881 **Fax:** 419-294-6401

**Email:** wycohh@sbcglobal.net

**Hours:** Monday – Friday 8am-4pm

**Services:** Provides skilled nursing, home health aide service, all therapies (PT, OT, ST) to patients in their homes.

**Fee:** Medicare, Medicaid, self pay, passport, private insurance, united way, or title 3B. No Wyandot County resident will be turned away.

**Wyandot County Humane Society**

9640 CH 330, Upper Sandusky, OH 43351

**PH:** 419-294-4477 **FAX:** 419-294-6484

**Hours:** 8:00 am – 10:00 pm to receive animals

Adoptions: Monday – Thursday 1:00 pm – 5: 00 pm,

Saturday 11:00 am – 2:00 pm

[www.wyhumane.org](http://www.wyhumane.org)

**Services:** Never turns away any animal and does not charge for surrendering an animal. Does accept donations. WCER (Wyandot County Equine Rescue) and HOPE-low cost spay and neuter program by appointment.

**Wyandot Memorial Hospital** 

885 N. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-4991 or 800-274-4991 **Fax:** 419-294-2233

[www.wyandotmemorial.org](http://www.wyandotmemorial.org)

**YWCA Child Care Connections** 

616 S. Collett St., Ste. 102, Lima, OH 45805

**PH:** 800-992-2916 **FAX:** 419-225-5313

**Hours:** Monday – Friday 8:30 am – 5:00 pm

**Fee:** Free

[admin@ywchildcareconnections.org](mailto:admin@ywchildcareconnections.org)

**Services:** Information available for families about area childcare providers for infants and toddlers, preschoolers, special needs children, before and after school evenings and weekends. Also provides services and education to child care providers.



## **Schools**

### **Angeline School and Industries**

11028 CH 44, Upper Sandusky, OH 43351

**PH:** 419-294-4901 (Preschool-Adult)

[www.angeline.com](http://www.angeline.com)

### **Carey Public School**

1 Devil Ways, Carey, OH 43316

**PH:** 419-396-7638

<http://careyevs.schoolwires.com>

### **East Elementary**

401 N. Third St., Upper Sandusky, OH 43351

**PH:** 419-294-2396 **FAX:** 419-294-6895

[www.uppersandusky.k12.oh.us](http://www.uppersandusky.k12.oh.us)

### **Mohawk Local Schools**

605 SH 231, Sycamore, OH 44882

**PH:** 419-927-6292 **Fax:** 419-927-2393

**PH:** 419-927-2407 **FAX:** 419-927-2958

[www.mohawkcl.org](http://www.mohawkcl.org)

### **OLC**

401 Clay St., Carey, OH 43316

**PH:** 419-396-6166 **FAX:** 419-396-3355

[www.ourladyofconsolationschool.org](http://www.ourladyofconsolationschool.org)

### **Riverdale Local School**

20613 SR 37, Mt. Blanchard, OH 45867

**PH:** 419-694-2211

[www.riverdale.k12.oh.us](http://www.riverdale.k12.oh.us)

### **South Elementary**

444 S. Eighth St., Upper Sandusky, OH 43351

**PH:** 419-294-2304 **FAX:** 419-294-6892

[www.uppersandusky.k12.oh.us](http://www.uppersandusky.k12.oh.us)

**St. Peter's Elementary School**

310 N. Eighth St., Upper Sandusky, OH 43351

**PH:** 419-294-1395

**Union School**

390 W. Walker St., Upper Sandusky, OH 43351

**PH:** 419-294-5721     **FAX:** 419-294-2586

[www.uppersandusky.k12.oh.us](http://www.uppersandusky.k12.oh.us)

**Upper Sandusky High School**

800 N. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-2308     **FAX:** 419-294-6889

[www.uppersandusky.k12.oh.us](http://www.uppersandusky.k12.oh.us)

**Wynford Elementary**

3300 Holmes Ctr. Rd., Bucyrus, OH 44820

**PH:** 419-562-4619     **FAX:** 419-563-2905

[www.wynford.k12.oh.us](http://www.wynford.k12.oh.us)

**Wynford Junior High/High School**

3288 Holmes Ctr. Rd., Bucyrus, OH 44820

**PH:** 419-562-7828     **FAX:** 419-562-7825

[www.wynford.k12.oh.us](http://www.wynford.k12.oh.us)

## **Libraries**

### **Dorcus Carey Public Library**

236 E. Findlay Street, Carey, OH 43316

**PH:** 419-396-7921 **FAX:** 419-396-3046

[www.dorcascarey.org](http://www.dorcascarey.org)

### **Forest –Jackson Public Library**

102 W. Lima St., Forest, OH 45843

**PH:** 419-273-2400 (also fax)

[www.forestlibrary.org](http://www.forestlibrary.org)

### **Henkle-Holliday Memorial Library**

86 S. High St., La Rue, OH 43332

**PH:** 740-499-3066

### **Mohawk Community Library**

#### **Upper Sandusky Community Library**

301 N. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-1345 **FAX:** 419-294-4499

[www.upper-sandusky.lib.oh.us](http://www.upper-sandusky.lib.oh.us)

## **Colleges**

### **Brown Mackie College**

**(No longer accepting new students)**

1700 Fostoria Ave. Ste 100, Findlay, OH 45840

**PH:** 419-423-2211 / 800-842-3687

bmcfiadm@brownmackie.edu

[www.brownmackie.edu/locations/Findlay](http://www.brownmackie.edu/locations/Findlay)

### **Bowling Green State University**

220 McFall Center, Bowling Green, OH 43403

**PH:** 419-372-2531

[www.bgsu.edu](http://www.bgsu.edu)

### **University of Findlay**

1000 N. Main St., Findlay, OH 45840

**PH:** 419-422-8313 / 800-472-9502

**FAX:** 419-434-4822

[www.findlay.edu](http://www.findlay.edu)

### **Heidelberg College**

310 E. Market St., Tiffin, OH 44883

**PH:** 419-448-2330 / 800-434-3352

**FAX:** 419-448-2334

[www.heidelberg.edu](http://www.heidelberg.edu)

### **Marion Technical College**

1467 Mt. Vernon Ave., Marion, OH 43302

**PH:** 740-389-4636

[www.mtc.edu](http://www.mtc.edu)

### **OSU Lima**

4240 Campus Drive, Lima, OH

45804 **PH:** 419-995-8600 **FAX:**

419-995-8483 [www.lima.osu.edu](http://www.lima.osu.edu)

**OSU Main Campus-Columbus**

281 W. Lane Ave., Columbus, OH 43210

**PH:** 614-292-OHIO

[www.osu.edu](http://www.osu.edu)

**OSU Mansfield**

1760 University Dr., Mansfield, OH

44906 **PH:** 419-755-4517

[www.mansfield.osu.edu](http://www.mansfield.osu.edu)

**OSU Marion**

1461 Mt. Vernon Ave., Marion, OH 43302

**PH:** 740-389-6786

[www.osumarion.osu.edu](http://www.osumarion.osu.edu)

**Owens Community College**

3200 Bright Rd., Findlay, OH 45840

**PH:** 567-429-3500

[www.owens.edu/locations/Findlay](http://www.owens.edu/locations/Findlay)

**Rhodes State College**

4240 Campus Dr., Lima, OH

45804 **PH:** 419-995-8320

[www.rhodesstate.edu](http://www.rhodesstate.edu)

**Terra State Community College**

2830 Napoleon Rd., Fremont, OH

43420 **PH:** 419-334-8400 / 866-288-

3772 [www.terra.edu](http://www.terra.edu)

**Tiffin University**

155 Miami St., Tiffin, OH

44883 **PH:** 800-968-6446

[www.tiffin.edu](http://www.tiffin.edu)

## **Preschools/Daycares**

### **Angeline Preschool**

11028 CH 44, Upper Sandusky, OH 43351

**PH:** 419-294-4901

**Hours:** Monday – Friday 8:30 am – 2:30 pm

**Services:** Developmental Disabilities preschool serving children with special needs, infant stimulation. Classes are Monday - Thursday with ARC Swimming Program on Friday.

### **Carey Preschool**

1 Devils Way, Carey, OH 43316

**PH:** 419-396-6349

**Hours:** 9:00 am – 2:00 pm

**Services:** Educational services provided to typically developing children and children with special needs, including classroom instruction, speech, occupational, and physical therapy, psychological services, and Parent Mentor. Serves children ages 3 – 5.

### **Head Start Office Location:**

559 S. Warpole St., Upper Sandusky, OH 43351

**PH:** 419-423-3755

**Hours:** Monday – Friday 8:00 am – 4:30 pm

**Classes:** Monday – Thursday

8:30 am – 12:00 pm / 12:00 pm – 3:30 pm

at\_headstart@sbcglobal.net (Upper)

danawellyhs@sbcglobal.net (Carey)

**Services:** Head Start provides children age 3-kindergarten a no-cost preschool with emphasis on education, health, nutrition, social services, and family involvement. Classrooms in Carey & Upper Sandusky.

**Little Reasons Preschool**

116 W. Findlay St., Carey, OH 43316

**PH:** 419-396-1851

**Hours:** 9:00 am -11:30 am / 12:30 pm - 3:00 pm

**Services:** Licensed preschool. 5 year olds 3 days/week, 4 year olds 2-3 days/week, 3 year olds 2 days/week. Registration fee is \$25. Monthly fee is \$80/2 times a week; \$100/3 times a week. Fees subject to change.

**St. Peter's Preschool**

310 N. Eighth St., Upper Sandusky, OH 43351

**PH:** 419-294-1395

**Trinity Evangelical STEPS Preschool**

108 Malabar Dr., Upper Sandusky, OH 43351

**PH:** 419-294-1535

**Hours:** Monday, Wednesday, and Thursday  
8:00 am – 2:30 pm

**Class:** 9:00 am – 11:15 am / 12:00 pm – 2:15 pm  
info@mytrinity.us

**Fee:** \$50, \$65, & \$95 options (subject to change)

**Services:** 2 licensed teachers, 22 children per class. Children must be 3 by August 1<sup>st</sup> and potty trained.

**NCOESC Family Learning Center Preschool**

Located at East and Union Elementary, Upper Sandusky, OH 43351

**PH:** 419-448-5079 Ext. 402

**Hours:** 8:00 am – 10:30 am / 12:00 pm – 2:30 pm

**Services:** Educational services provided to typically developing children and children with special needs, including classroom instruction, speech, occupational and physical therapy, psychological services, and Parent Mentor. Serves children ages 3 – 5.

**Wenner – Galbraith Preschool**

605 St. Hwy. 231, Sycamore, OH 44882

**PH:** 419-927-6222

**Services:** Educational services provided to typically developing children and children with special needs, including classroom instruction, speech, occupational and physical therapy, psychological services, and Parent Mentor. Serves children ages 3 – 5.



## Physicians

### **Carey Medical Center**

#### **Troy Puckett DO**

120 W. South St., Carey, OH 43316

**PH:** 419-396-7683 **FAX:** 419-396-3312

### **Family Health Care**

#### **Thomas Thornton, MD**

224 W. Johnson St., Upper Sandusky, OH 43351

**PH:** 419-294-5711 **FAX:** 419-294-5712

### **WMH Physicians Services**

885 N. Sandusky Ave., Upper Sandusky, OH 43351

**FAX:** 419-294-6777

**Anne Clark, DO/OB/GYN - 419-294-1973**

**Jacob Conklin, MD/Internal Medicine – 419-731-4282**

**Robin Gottfried, RN, CNP/Family Practice – 419-294-5757**

**Keri Harris, MD/Internal Medicine and Pediatrics - 419-294-3255**

**Susan Hotelling, CNM/Nurse Midwife - 419-294-3842**

**Byron Morales, MD/Family Practice - 419-294-1525**

**Jennifer Newman, RN, CNP/Family Practice - 419-294-3255**

**Joe Sberna, MD/OB/GYN - 419-294-3930**

**Peter Schuler, MD/General Surgery – 419-731-4268**

**Abby Searfoss, RN, CNP/Family Practice - 419-294-6254**

**Diane Solis, RN, CNP/Family Practice – 419-731-4282**

**Chevone Vent, MD/Family Practice - 419-294-5358**

### **WMH/Sycamore Medical Associates/Family Practice**

**Scott Cisar, MD**

**Ernie Ricker, RN, CNP**

**Nicole Wolfe, RN, CNP**

103 N. Pennington St., Sycamore, OH 44882

**PH:** 419-927-6552 **FAX:** 419-927-6500

**Wyandot Memorial Hospital – Job Care**

**C. Ted Beitler III, PA-C**

**Leslie Conigy, PA-C**

885 N. Sandusky Ave., Upper Sandusky, OH 43351

**PH:** 419-294-4991 Ext. 2126 **FAX:** 419-294-3221

**Apartments**

**Essex Place**

135 Essex Way, Upper Sandusky, OH 43351

**PH:** 419-209-0018

**Essex Place North**

210 S. Sycamore Ave., Sycamore, OH 44882

419-927-4540

**Hickory Tree Estates**

531 S. Patterson St., Carey, OH 43316

**PH:** 419-396-3411

**Highland Village**

200 Highland Pkwy, Upper Sandusky, OH 43351

**PH:** 419-294-9377

**Indian Run Apartments**

1045 Halbadel Dr., Upper Sandusky, OH

43351 **PH:** 855-598-3283 Ext 32422 then hit #

**Maplewood Village**

600 Highland Pkwy, Upper Sandusky, OH 43351

**PH:** 419-294-5189

**Nantucket Green**

200 Nantucket Dr., Upper Sandusky, OH 43351

**PH:** 419-209-0041

**Riddlehaven (age 55 and over or disabled)**

900 Eulalia Ave., Upper Sandusky, OH 43351

**PH:** 419-294-5327

**Riverglenn Estates**

440 Indian Mill Dr., Upper Sandusky, OH 43351

**PH:** 419-294-4679

**Woda Meadow Glen**

2611 CR 96, Carey, OH 43316

**PH:** 419-396-6708

**Wyandot Senior Village**

300 Highland Parkway, Upper Sandusky, OH 43351

**PH:** 888-848-5698

**Decide what the issue really is.**

- What is happening?
- How long have you had this problem?
- Who is it an issue for?

**Gather together documents and information.**

**-Medical Information:**

- \* doctors and dentists' names and addresses
- \* medical records / card
- \* immunization records

**- Legal Papers**

- \* birth certificates
- \* Social Security cards
- \* divorce / custody papers

**- Income Verification**

- \* pay stubs or unemployment statement
  - \* W-2's or tax form
- \* verification from Department of Job and Family Services or the Social Security office

**Check the Resource Directory for help.**

**Contact the agency and ask for assistance.**

- Be clear about what you want.
- Have your documents together.
- Write down the date, who you talked to, and what you are told.
  - Repeat the information so you know it is correct.

**If the agency cannot help you...**

**Ask who can! Be persistent!**

You may have to make several contacts and talk to many people, but hang in there.